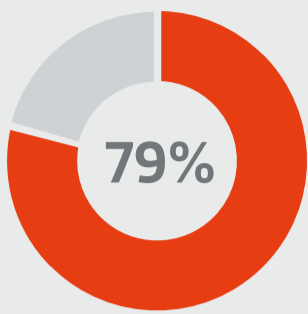


# 10 reasons why headsets will help boost efficiency within your business:

1.

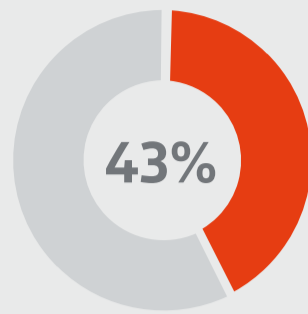
## Making technology multi-task with you



79% of office workers believe that the workplace involves more multi-tasking than five years ago

2.

## Collaboration = Increased productivity

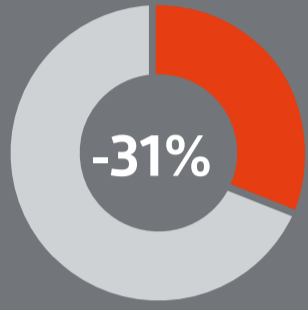


increase in productivity  
CANS, Jan 2011

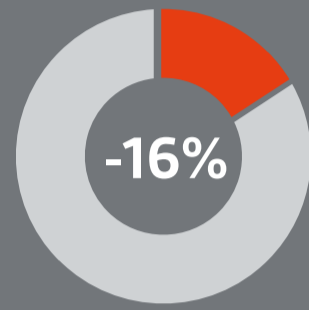
With the rise of dispersed workforces, it is increasingly challenging for teams to work together effectively.

3.

## Staff comfort



Reduction in neck pain\*



Reduction in back pain\*

\*HB Maynard & Co, 2009

4.

## Ensuring availability

Immediacy of communication is now the norm.

5.

## Cost savings through wise technological investment



Wiser investments—finding the quality products that will make the difference.

6.

## Making 'flexible working' work



With 20% of work calls now being made on mobile devices, some of the technology is already in place.

7.



## Providing a great customer experience

Reduced customer hold times.  
Improved first call resolution.

8.



## Maintaining client trust through confidentiality

Customers want to know that their information is not being shared.

9.

## Compliance with legal requirements



Companies are required to ensure compliance with health and safety and noise legislation. Plantronics provides tangible solutions, such as monitoring and limiting audio levels in line with requirements.

10.

## Optimising travel time



With the right headset, mobile professionals can make productive use of their time spent travelling on the job.